



Lewisham Station Upgrade

Safe Accessible Transport program

November 2024



Photomontages of Lewisham Station Upgrade subject to detailed design



The NSW Government is planning to improve accessibility, amenity and safety at Lewisham Station

Planning is underway for an upgrade at Lewisham Station as part of the Safe Accessible Transport program which aims to make public transport safe and easy for all passengers, especially people with disability, older people, people with prams or luggage and others who may be experiencing mobility problems.

Transport for NSW (Transport) recently consulted with the community and other stakeholders and invited feedback on the early concept design for the upgrade.

We would like to thank everyone who provided feedback during this period. The feedback we have received has been valuable and helped inform finalisation of the concept design for the upgrade.

How we engaged



Dedicated project webpage with a feedback form, email address and phone number



Two geo-targeted social media posts



Community update delivered to 2,400 letterboxes and to around 1,000 commuters at the station



Door knocked 25 residential and commercial properties on Thomas and Victoria Streets



Spoke to residents and commuters at pop up information sessions held at Lewisham Station



Feedback we received



- Direct email (4)

- Feedback forms (45)

- Feedback forms completed at pop ups (11)



- Doorknock feedback captured (14)

- Social media post comments (50)

Key themes raised during consultation

Some of the key themes raised during consultation include:

- Overall support for the project, improving accessibility at Lewisham Station and resolving flooding in underpass.
- Requests to retain timed shopper/commercial parking.
- Support for additional bicycle parking and for it to be under cover and in visible locations.
- Support to improve overall safety at and around the station, such as pedestrian crossings, widening footpaths, CCTV and additional lighting.
- Suggestions to provide pedestrian connectivity between heavy rail and light rail station.
- Requests for Victoria Street/Railway Terrace to be re-imagined to provide an alfresco community space (widened paths with seating areas and/or pedestrianise the top of Victoria St).
- Suggestions to make changes to Victoria Street to provide a safe turning circle for cars to ease congestion.

Changes to the concept design as a result of consultation

- conversion of Victoria Street to one-way northbound (from Hobbs Street)
- reconfiguration of kiss and ride spaces from two to one to reduce impact on timed parking
- Victoria Street forecourt to include a bench seat and relocation of bike hoops to declutter lift entry
- resolution of leaking awning over entry stairs at Victoria Street entrance, subject to detailed design stage
- confirmed ramp access from Platform 2 to Railway Terrace and accessible parking space on Hunter Street
- new lighting upgrade along the footpath connecting Thomas Street cul-de-sac and West Street, subject to further stakeholder consultation during the detailed design stage
- further investigation into shared e-bike parking solutions

Next steps and keeping you up to date

Transport will prepare a Review of Environmental Factors (REF) to evaluate the project's environmental and community impacts.

The REF will be publicly displayed in 2025 and feedback will once again be invited from the community and other stakeholders.

We will continue to keep you informed about the project through notifications. If you would like to sign up to receive regular project updates via email, please reach out via the contacts listed below.

Get in touch

If you have any questions or would like more information please contact our project team:



1800 684 490



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transport.nsw.gov.au/lewisham

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