

# Frequently Asked Questions

## Safe Accessible Transport program

### Lewisham Station Upgrade

July 2024



Transport for NSW acknowledges the Cadigal and Wangal people of the Eora Nation as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

## Frequently Asked Questions

### PROJECT SCOPE

Lewisham Station Upgrade will include accessibility improvements such as lifts, wayfinding signage improvements, a new family accessible toilet and an ambulant toilet within a new station building on Platform 1, accessible parking including 1 DDA parking space on Thomas Street and kiss and ride on both Thomas and Victoria Streets, new platform hearing loops and ground surface tactile indicators. Safety improvements will include additional lighting and CCTV.

A draft concept design has been prepared for Lewisham Station. Finalisation of the concept design is subject to community and stakeholder consultation.

#### What benefits will the project deliver?

Improvements will be designed to support our diverse passengers, such as people with disabilities, parents or carers with prams, the elderly, and women and girls.

The project will deliver improved Disability Standards for Accessible Public Transport (DSAPT) compliance and universal access arrangements at Lewisham Station, providing equitable access to current and future passengers.

Social inclusion will be increased through improved access to public transportation for all passengers, especially people with disability, limited mobility, parents/carers with prams enabling access to healthcare, education, and job opportunities.

#### Will the project address historical flooding issues within the underpass at Lewisham Station?

The project team is aware of historical flooding issues at Lewisham Station, particularly in the pedestrian underpass.

The project team is looking at a number of treatments to manage flooding including additional connections to local stormwater, changes to guttering on surrounding streets as well the installation of new water pumps within the underpass.

We will continue to work with key stakeholders including Sydney Trains and Inner West Council to develop drainage solutions which mitigate flooding issues.

#### Why do we need to upgrade Lewisham Station?

Lewisham Station is not accessible and does not meet the requirements of the federal Disability Standards for Accessible Public Transport 2002 (DSAPT) for all passengers. Access to the station platforms is only available via stairs.

As an operator of public transport under the Disability Discrimination Act 1992 (DDA), Transport for NSW is required to upgrade the station and ensure equitable access is provided for all passengers.

The standards set out minimum accessibility requirements for public transport providers and ensure that people with disability have equivalent access to public transport services.

The upgrade ensures all passengers will have access to the station and interchange facilities. **PROJECT DELIVERY**

### **How is the project being delivered?**

The upgrade to Lewisham Station is being delivered as part of the NSW Government's Safe Accessible Transport program.

The program is a NSW Government initiative dedicated to enhancing safe access to public transport precincts. It aims to improve passenger experience and make it more convenient for all, especially people with disability, the elderly, and people with prams.

### **At what stage is the project?**

Transport has developed a draft concept design by undertaking technical assessments of the site's unique opportunities and constraints. We have also been undertaking targeted stakeholder consultation, including engagement with local people with disability and carers, women and girls, Inner West Council, as well as Traditional owners, to inform development of the concept design.

We are now seeking feedback from the community on the draft concept design.

Following this engagement, the concept design and accompanying reports will be finalised, and a Review of Environmental Factors (REF) will then be prepared. It is expected that the REF will be available in 2025, and the community will once again be invited to have their say.

Engagement will be ongoing throughout project development and delivery.

## **CONSULTATION**

### **What is the project's history and what consultation has been undertaken so far?**

We have engaged with various groups including people with a disability in early 2022, and separately with women and girls from the local community through a Safer Cities Program workshop in September 2023. We accessed existing passenger feedback about Lewisham Station to help understand community sentiment before commencing development of a design.

In recent months, we have undertaken targeted stakeholder consultation with Inner West Council, Traditional owners, as well as three rounds of workshops with local people with disability and carers, to inform development of the concept design.

### **How will consultation occur?**

We are now seeking feedback from the community on the draft concept design.

Key stakeholder groups will be contacted directly, while passengers and the local community will receive notifications in their letterbox and handed out at stations, and via signage at the station and at neighbouring stations.

The community is invited to sign up to a project distribution list to ensure they're kept informed as the project progresses.

### **When will consultation occur?**

Early engagement will occur from 30 July to 18 August 2024. Feedback received from the community and targeted stakeholder consultation will help inform finalisation of the concept design, which would then be assessed in a Review of Environmental Factors (REF). The community will be notified when the REF is available and be invited to have their say in 2025.

Consultation with local people with disability will continue throughout the design process.

### **Will you be holding community pop-up sessions?**

Community pop-up sessions will be held at Flour Mill Markets, Summer Hill on **Sunday 4 August from 9am to 1pm** and at Lewisham Station, Thomas Street forecourt on **Thursday 15 August from 4pm to 6pm**.

### **What happens with my feedback?**

Feedback received during early engagement will help finalisation of the concept design. Feedback will then be responded to within the Review of Environmental Factors (REF), which the community will be invited to have their say on once it has been prepared, in 2025.

### **How will the community be kept informed?**

Transport is committed to engaging with the community and keeping the community informed as the project progresses. We will maintain a project webpage with the latest information, a project Infoline for people to make enquiries, signage at the station, as well as distribution of project updates via letterbox and email at key milestones.

The community is encouraged to sign up to a project distribution list to ensure they're kept informed as the project progresses.

### When will construction begin?

Typically projects of this nature take up to 24 months for detail design and construction. Construction commencement date will be confirmed post project Planning Approval and detail design development process in 2025.

### Why does the upgrade take so long?

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.

Preparation work needs to be completed before the new lifts can be installed. This includes service relocation, excavation, piling and platform work and installing new electrical services underneath the tracks.

For the safety of the community and workers, and to minimise disruptions to train services, major construction activities are required to be completed during scheduled trackwork weekends when trains are not running. Such weekend shutdowns generally occur in several months' intervals. This means station upgrades generally take longer to build than other construction projects outside the rail corridor.

### Where can more information be found about the project?

For more project information visit [www.transport.nsw.gov.au/lewisham](http://www.transport.nsw.gov.au/lewisham). Project updates and feedback can also be received by contacting 1800 684 490 or at [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)

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## Contact us



Project Infoline **1800 684 490**



**[projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)**



**[transport.nsw.gov.au/Lewisham](http://transport.nsw.gov.au/Lewisham)**



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