

Macdonaldtown Station Upgrade

Safe Accessible Transport program

November 2024



Photomontages of Macdonaldtown Station Upgrade subject to detailed design

The NSW Government is planning to improve accessibility, safety and amenity at Macdonaldtown Station

Planning is underway for an upgrade at Macdonaldtown Station as part of the Safe Accessible Transport program which aims to make public transport safe and easy for all passengers, especially people with disability, older people, people with prams or luggage and others who may be experiencing mobility problems.

Transport for NSW (Transport) recently consulted with the community and other stakeholders and invited feedback on the early concept design for the upgrade.

We would like to thank everyone who provided feedback during this period.

While funding is not yet available for delivery of the upgrade at Macdonaldtown Station, the feedback we have received is valuable and will help inform the design for future delivery.

How we engaged



Dedicated project webpage with a feedback form, email address and phone number



Two geo-targeted social media posts



Community update delivered to 3,800 letterboxes and to around 1,000 commuters at the station



Door knocked 19 residential properties on Burren Street



Spoke to residents and commuters at pop up information sessions held at Macdonaldtown Station



Feedback we received



- Direct email (6)

- Feedback forms (30)

- Feedback forms completed at pop ups (17)



- Doorknock feedback captured (6)

- Social media post comments (99)

Key themes raised during consultation

Some of the key themes raised during consultation include:

- Overall support for the project and improving accessibility at Macdonaldtown Station.
- Support for improvements to safety in the area with increased lighting and CCTV.
- Requests to include a new pedestrian crossing across Burren Street.
- Desire to further separate cyclists from pedestrians along Burren Street to enhance pedestrian safety.
- Suggestion to provide additional weather protection canopies for weather protection.
- Concerns regarding loss of parking to facilitate the kiss and ride and accessible parking spaces on Burren Street, as it is a dead-end street with no formal turning space.
- Provision of digital information display panels at the station entries so it is visible from the entrance.

Changes to the concept design as a result of consultation

- commitment to investigate alternative locations for kiss and ride to remove the need for users to perform a u-turn on Burren Street
- extension of canopy coverage on station platform to include the boarding assistance zone
- two new accessible water refill fountains, one in Leamington Lane and one in new entry forecourt
- lighting upgrade from Pine Street to Pine Lane as lighting is below compliant levels
- inclusion of a pedestrian crossing to be further investigated in the detailed design stage

Next steps and keeping you up to date

Pending funding for project delivery, Transport will prepare a Review of Environmental Factors (REF) to evaluate the project's environmental and community impacts.

We will continue to keep you informed about the project through notifications. If you would like to sign up to receive regular project updates via email, please reach out via the contacts listed below.

Get in touch

If you have any questions or would like more information please contact our project team:



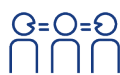
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