

Frequently Asked Questions

Safe Accessible Transport program

Macquarie Fields Station Upgrade

March 2024



Transport for NSW acknowledges the Dharawal people of the Dharawal Nation as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

Frequently Asked Questions

PROJECT SCOPE

What are the key features of the project?

- A new passenger footbridge, connected by lifts and stairs with increased canopy coverage to the platforms and enhanced platform connections from Railway Parade.
- Accessible parking spaces, accessible kiss and ride spaces, additional bike parking and a relocated bus stop on Railway Parade.
- Upgraded station forecourt and greater pedestrian connections to the station including a new pedestrian crossing in front of the station entrance and upgrades to the associated footpaths and kerb ramps.
- A new family accessible toilet, a new ambulant toilet, new hearing loops, platform regrading and tactile indicators, and associated electrical upgrades.
- Safety and security at the station and surrounding precinct will be enhanced through improved lighting, CCTV, and wayfinding signage.
- Placemaking enhancements including Connection to Country design elements.

What benefits will the project deliver?

Improvements will be designed to support our diverse customers, such as people with disabilities, people with prams, the elderly, and women and girls.

The project will deliver improved Disability Standards for Accessible Public Transport (DSAPT) compliance and universal access arrangements at Macquarie Fields Station, providing equitable access to current and future passengers. Social inclusion will be increased through improved access to public transportation for all customers, especially people with disability, limited mobility, people with prams enabling access to healthcare, education and job opportunities.

Why do we need to upgrade Macquarie Fields Station?

Macquarie Fields Station is not accessible and does not meet the requirements of the federal Disability Standards for Accessible Public Transport 2002 (DSAPT) for all passengers. Access to the station platforms is only available via stairs and a non-compliant ramp.

As an operator of public transport under the Disability Discrimination Act 1992 (DDA), Transport for NSW is required to upgrade the station and ensure equitable access is provided for all passengers.

The standards set out minimum accessibility requirements for public transport providers and ensure that people with disability have equivalent access to public transport services.

The upgrade ensures all passengers will have access to the station and interchange facilities.

PROJECT DELIVERY

How is the project being delivered?

The upgrade to Macquarie Fields Station is being delivered as part of the NSW Government's \$300m election commitment to ongoing accessibility upgrades across the network as part of the Safe Accessible Transport program.

The program is a NSW Government initiative dedicated to enhancing safe access to public transport precincts. It aims to improve passenger experience and make it more convenient for all, especially people with disability, the elderly and people with prams.

At what stage is the project?

Transport has developed a concept design for Macquarie Fields Station Upgrade. We are now seeking initial feedback from the community and key stakeholders. Feedback can be provided between 1 and 29 March 2024.

Feedback will be responded to within the Review of Environmental Factors, which the community will be invited to have their say on in the coming months.

CONSULTATION

What is the project's history and what consultation has been undertaken so far?

Early stakeholder engagement on the program was undertaken with people with a disability in early 2022. Site investigations and survey work were completed at the Macquarie Fields Station in December 2022 and in early 2023.

Following this, early targeted engagement with local women and girls, and Aboriginal and Torres Strait Islander peoples was undertaken during 2023.

These engagements have included Safer Cities Program workshops to understand women and girls perceptions of safety, and collaborative Connecting with Country events to understand the unique and enduring relationship between Aboriginal and Torres Strait Islander peoples and their ancestral lands, waters and natural resources.

Transport also analysed existing public transport passenger feedback, complaints and enquiries to gather community sentiment to inform the concept designs.

We have now commenced early engagement with local community members, Campbelltown City Council, businesses, local disability groups and disability support providers and people with disability.

How will consultation occur?

The community will be informed and invited to have their say via project update, a dedicated project webpage, and in person events.

Key stakeholder groups will be contacted directly, while passengers and the local community will receive notifications in their letterbox and handed out at stations, and via signage at the station and at neighbouring stations.

The community is invited to sign up to a project distribution list to ensure they're kept informed as the project progresses.

Individual briefings and design workshops will be held with key stakeholders to inform design development.

When will consultation occur?

The early community engagement will run for a four week period from 1 and 29 March 2024. Following this, the Review of Environmental Factors and accompanying specialist reports will be developed, and the community will once again be invited to have their say in mid-2024.

Will you be holding community pop-up sessions?

Community pop-up sessions will be held at Macquarie Fields Station on **Wednesday 13 March from 3pm to 6pm** and at Glenquarie Town Centre (near Woolworths) on **Thursday 21 March from 11am to 2pm**. You can drop in any time during these informal sessions.

What happens with my feedback?

Feedback received during early engagement will be considered by the project team and responded to within the Review of Environmental Factors, which is expected to be placed on public display in mid-2024. The community will be notified when the report is available with an opportunity to provide feedback.

How will the community be kept informed?

Transport for NSW is committed to engaging with the community and keeping the community informed as the project progresses. Register to be kept informed by contacting the project team.

When will construction begin?

Subject to planning approval, site establishment will start late 2024, and main construction is expected to start in early 2025 and take around 18 months to complete.

Why does the upgrade take so long?

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.

Preparation work needs to be completed before the new lifts can be installed. This includes service relocation, excavation, piling and platform work and installing new electrical services underneath the tracks.

For the safety of the community and workers, and minimise disruptions to train services, major construction activities are required to be completed during scheduled trackwork weekends when trains are not running. This means station upgrades generally take longer to build than other construction projects outside the rail corridor.

MISCELLANEOUS

Where can more information be found about the project?

For more project information visit www.transport.nsw.gov.au/macquariefields. Project upgrades and feedback can also be received by contacting 1800 684 490 or at projects@transport.nsw.gov.au

Contact us



Project Infoline **1800 684 490**
24-hour Construction Response Line
1800 775 465



projects@transport.nsw.gov.au



[yoursay.transport.nsw.gov.au/
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