

# Richmond Road Upgrade between M7 Motorway and Townson Road, Marsden Park – Early design features

Community Consultation Report  
August 2024



## Acknowledgement of Country

Transport for NSW acknowledges the traditional custodians of the land on which we work and live. We acknowledge the proposal is located on Dharug Country.

We pay our respects to Elders past and present and celebrate the diversity of Aboriginal people and their ongoing cultures and connections to the lands and waters of NSW.

Many of the transport routes we use today – from rail lines, to roads, to water crossings – follow the traditional Songlines, trade routes and ceremonial paths in Country that our nation's First Peoples followed for tens of thousands of years.

Transport for NSW is committed to honouring Aboriginal peoples' cultural and spiritual connections to the lands, waters and seas and their rich contribution to society.



# Table of Contents

<b>Acknowledgement of Country</b>	<b>2</b>
<b>Document control</b>	<b>4</b>
<b>Versions</b>	<b>4</b>
<b>Executive Summary</b>	<b>5</b>
<b>Purpose of this report</b>	<b>5</b>
Background	5
<b>Project overview</b>	<b>6</b>
Proposed improvements	6
Project benefits	7
<b>Consultation approach</b>	<b>8</b>
Consultation objectives	8
How consultation was done	9
<b>Consultation summary</b>	<b>10</b>
Overview	10
Feedback summary and Transport's response	10
Consultation outcomes	17
<b>Appendices</b>	<b>18</b>
Appendix A – Have your say letter June 2024	18
Appendix B – Distribution map June 2024	21
Appendix C – Social Media	21

# Document control

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## Versions

Version	Amendment notes
1.0	Final

## Executive Summary

This is a report of Transport for NSW's (Transport) consultation with the community and key stakeholders from Friday 14 June to Friday 5 July 2024 on the proposed upgrades at the Richmond Road between Townson Road and M7 Motorway, Marsden Park.

A high traffic area with over 89,000 vehicles travelling through the Richmond Road and Rooty Hill Road North intersection. Road users currently experience heavy congestion, slow travel times and delays when travelling through the Richmond Road.

Transport's aim is to ease congestion and improve traffic flow by widening Richmond Road and upgrading intersections.

The upgrade supports future development and improves connectivity for the communities in the North West, making it easier to move in and around the area.

## Purpose of this report

### Background

Transport has developed an early design feature for this project.

The Australian Government and NSW Government are funding the proposed Richmond Road upgrade between M7 Motorway and Townson Road, Marsden Park as part of North West Growth Centre Road Network Strategy to support development in the fast growing North West Growth Area.

The project has \$260 million State funding to complete concept design, REF and detailed designs and commence delivery.

The State welcomes the Federal Government announcement of \$260 million towards the project. This comes in addition to the NSW Government's commitment of \$260 million to the project.

Richmond Road provides an important north-west link through an area of Northwest Sydney that is set to undergo significant land-use and transport changes, including rapid population and employment growth over the next 20 years and beyond. It is an arterial road which serves several priority land release precincts in the North West Growth Area (NWGA) including Marsden Park, Marsden Park Industrial, Marsden Park North, West Schofields, and Colebee.

The proposal aims to ease traffic congestion on Richmond Road and at the intersections of M7 Motorway and Townson Road in Marsden Park. Once completed, the project will improve safety for all road users, improve connectivity for communities in the north-west, and increase road capacity to accommodate expected growth along Richmond Road. Currently, the road is heavily used during peak times, leading to significant delays for motorists due to rapid growth and development of the area.

## Project overview

Transport is currently developing a concept design and Review of Environmental Factors (REF) for the upgrade of around 2.2 kilometres of Richmond Road from four lanes to six lanes between the M7 Motorway and Townson Road.

This upgrade seeks to address congestion and safety issues at the gateway to the North West Growth Area.

The project scope and key feature includes the following:

### Proposed improvements

- widening Richmond Road between the M7 Motorway and Townson Road, adding an additional lane in each direction
- building a new flyover bridge from the M7 Motorway Rooty Hill Road North off-ramp to Richmond Road northbound to allow road users to bypass two sets of traffic lights, reducing congestion and queuing onto the motorway and allowing uninterrupted flow of traffic
- replacing the pedestrian and bike path on the western side of Richmond Road
- replacing the bridge over Bells Creek with a new concrete bridge that will include a separated pedestrian and bike path and travel lanes
- continuing to improve public transport by maintaining the dedicated bus lanes at the intersections
- intersection upgrades along Richmond Road between Townson Road and M7 Motorway include:
  - additional dedicated right turn lane from Richmond Road into Hollinsworth Road
  - additional dedicated right turn lane from Richmond Road into Rooty Hill Road North
  - extending the right turn lane onto the M7 Motorway southbound to increase the capacity for queuing of vehicles.

- Staged pedestrian crossing at the Townson and Alderton intersections.

### Project benefits

- ease congestion and improve the travel times for all road users
- improve traffic flow through the intersections
- improve safety for all road users
- improve connectivity for the communities in the north-west
- improve pedestrian safety with a new staged crossing making it easier for pedestrians and bike riders to move safely in and around the area.

# Consultation approach

## Consultation objectives

Transport consulted with the community and key stakeholders on early design features from Friday 14 June to Friday 5 July 2024 to:

- Seek comment, feedback, ideas, and suggestions including consultation outcomes to be considered when developing the proposal, the concept design and environmental impact assessment known as Review of Environmental Factors (REF)
- Build a database of interested and concerned community members for Transport to continue engaging during the proposal's development and delivery.



How consultation was done

Community members and stakeholders were encouraged to provide their feedback, leave comments and make submissions at the information sessions or via email or phone contact with the project team.

Our key consultation tools are listed below:

Table 1

Channels	Messages
Print community update via letterbox	<ul style="list-style-type: none"><li>Have your say – a community update (see Appendix A) was distributed to 4,206 residents and businesses in local area on Friday 14 June 2024 (See distribution zone in Appendix B)</li></ul>
Email to stakeholders	<ul style="list-style-type: none"><li>Emails including our proposal were sent to the council and the community who has subscribed to our email updates</li></ul>
Webpage	<ul style="list-style-type: none"><li>Project webpage was updated with latest project information including community notification</li></ul>
Social media	<ul style="list-style-type: none"><li>Geo-targeted Facebook post one ran from 14 June to 18 June, post two ran from 19 June to 24 June and post three ran from 25 June to 2 July. These posts reached 11,778, 18,248 and 25,887 respectively</li></ul>
Live information session	<ul style="list-style-type: none"><li>Live information session held on Tuesday 25 June 2024. Total of 40 people attended the live session.</li></ul>

## Consultation summary

### Overview

Transport received 77 submissions across all communications channels.

Key issues raised included:

- explanation of the proposal
- pedestrians and residents' safety along Richmond Road
- environmental impacts
- suggestions

22 submissions were in support of the proposal, 11 submissions were not in favour of some or all aspects of the proposal with another 44 submissions requesting further information or providing suggestions outside the scope of the proposal.

### Feedback summary and Transport's response

Transport has provided responses to feedback received on this proposal in Table 1 below. The feedback has helped us better understand how the community uses Richmond Road and the key challenges they face every day between the M7 Motorway and Townson Road, Marsden Park.

**Table 1 –Feedback summary and Transport's responses.**

Matter Raised	Transport's Response
Proposal description	
Request further information on the proposal	The proposal will widen Richmond Road between the M7 Motorway and Townson Road from two lanes to three lanes in both directions. The northbound and southbound traffic are proposed to be in separate carriageways on Richmond Road between the M7 and Townson Road. The proposal will match existing road elevations at intersections.
Request details about construction timing	The project has funding to finalise the design ahead of early works expected in 2026.
Request clarification on the proposed new flyover	The proposed one-lane flyover starts after the M7 exit toll at the Rooty Hill Road North ramp and curves north to connect with the northbound lanes on Richmond Road. This allows traffic going to Marsden Park to skip two sets of traffic lights, reducing traffic at those intersections.
Request more information of the proposal to upgrade	More information about the proposal (such as intersection layout and local road access) will be available later this year as part of the Review of Environmental Factors. This will be

Matter Raised	Transport’s Response
Richmond Road / Hollinsworth Road / Townson Road intersection	publicly displayed for community feedback providing further opportunity for the community to comment on the proposal that will include more detail around the scope.
Request more information of the proposal to upgrade Richmond Road / Alderton Drive / Langford Drive intersection	
Requests more information of the proposal on bike paths and pedestrian crossings	
Request details about fencing along the proposal	
Proposal justification	
Requests a justification on the proposal area being only between M7 and Townson Road, does not extend further north and south	<p>The current scope of this proposal is along Richmond Road between the M7 Motorway and Townson Road, which is one part of an overall plan to improve the transport network for the North West Growth Area (NWGA).</p> <p>Transport is also developing a Richmond Road Corridor Strategy as part of the preparation for future growth and infrastructure prioritisation within the North West Growth Area including flood evacuation routes, new bus services and new shared pedestrian and bike paths. The Richmond Road Corridor Strategy is in the early strategic phase, for further information you can visit Transport's website <a href="https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area">https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area</a></p>
Concern about the value for money	The feasibility of the proposal and its economic merit to society were assessed through a cost benefit analysis (CBA): a comparison of the relative costs and benefits of the Project Case in comparison to a Base Case scenario. This analysis determined the project as economically feasible and identified a number of benefits associated with the proposal and its ability to support residential and commercial development in the immediately surrounding localities.
Concern raised about traffic congestion at the	Traffic and transport investigations are being undertaken to provide information that will feed into the proposal design and assess the potential impacts of the proposal as part of the

Matter Raised	Transport's Response
start and end points of the proposal due to the added lanes, and how this will be managed.	Review of Environmental Factors (REF). The REF will provide more information about the proposal and is expected to be publicly displayed for community feedback later this year. This display will provide further opportunity for the community to comment on the proposal with more detail around the scope.
Safety	
Raised safety concerns of pedestrians near the Rooty Hill Road North / M7 off-ramp due to the mix of vehicle types (trucks, semi-trailers, utes, etc.)	One of the objectives of the Richmond Road Upgrade is to improve safety for all road users. Traffic investigations are being undertaken to provide information that will feed into the proposal design and assess the potential impacts of the proposal as part of the REF. These assessments include safety considerations to meet relevant road safety standards.  The proposed design includes upgrades of the intersections at Hollinsworth Road and Townson Road and Langford Drive and Alderton Road. The upgrades will improve pedestrian safety with a new staged crossing making it easier for pedestrians and bike riders to move safely in and around the area.
Raised safety concerns of traffic congestion in peak periods near the Rooty Hill Road North / M7 off-ramp	
Raised safety concerns of pedestrians crossing Richmond Road	
Property	
Requests for information on future consultation activities and how residents will be informed if there will be impact(s) on their property.	<p>This Have Your Say was an opportunity for public input during the early design stages. The REF will provide more information about the proposal and impact assessments. The REF will be publicly displayed to provide further opportunity for the community to comment on the proposal with more detail around the scope.</p> <p>The potential impacts the upgrade may have on properties will be confirmed at detailed design stage. As the design advances and the potential impacts to property become clear, Transport will contact property owners with detailed information. All landowners that may be impacted by property acquisition will be supported by a Personal Relationship Manager. For more information on about property acquisition please visit the NSW Property Acquisition web page <a href="#">How property acquisition works   NSW Government</a></p> <p>You can also contact the project team via email <a href="mailto:richmondroadupgrade@transport.nsw.gov.au">richmondroadupgrade@transport.nsw.gov.au</a></p>
Environmental impacts	

Matter Raised	Transport's Response
Concerns about the impacts of noise and vibration during construction affecting residents in the area	The project team will undertake an environmental impact assessment for the proposal. This assessment is called "Review of Environmental Factors" (REF) and involves specialist studies and investigation, including a noise and vibration assessment. The noise and vibration assessment will consider the potential impacts for both operation of the proposal when complete and construction, which will include assessment of both standard and night time construction activities. As part of this assessment, potential impacts on surrounding sensitive receivers will be identified as well as mitigation measures to reduce noise and vibration impacts. This information will be available in the REF which is expected to be publicly displayed for community comment later this year.
Question about the kangaroo population	The project team will undertake an environmental impact assessment for the proposal. This assessment is called "Review of Environmental Factors" (REF) and involves specialist studies to assess the potential impacts of the proposal on the existing environment. It will include assessments of a full range of environmental issues, including (but not limited to) a Biodiversity Assessment Report, a Landscape Character and Visual Impact Assessments, Traffic and Access Impact Assessments and Socio-economic Impact Assessment. The results of these assessments and community feedback will also feed into the ongoing design development to ensure the best result for the proposal and the community. The REF is expected to be publicly displayed for community comment later this year.
Concern about impacts to local birds and kangaroos	
Concern about visual amenity of the flyover bridge	
Concerns about the proposal impacts on the surrounding transport network during construction	
Concerns about the proposal impacts on the surrounding local road network once completed	
Surrounding transport network	
Raised concern about the lack of improvement to traffic congestion on Richmond Road, particularly north of the proposal area	<p>This project is part of an overall plan to improve the transport network for the North West Growth Area (NWGA). <a href="https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area">https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area</a></p> <p>Transport is currently planning the widen to four lanes a section of Richmond Rd between Elara Boulevard and Heritage Road at Marsden Park. Transport is finalising the submission report following the display of the Review of Environmental Factors (REF). The submissions report will be published to Transport's website when completed (<a href="https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area">https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area</a>)</p>

Matter Raised	Transport's Response
	<a href="#">projects/richmond-road-upgrade-between-elara-boulevard-and-heritage-road-marsden</a> ).
Request detail on project considerations for future proposed transport infrastructure, such as Castlereagh Connection, Townson to Burdekin Road project and North West Metro	<p>The current scope is along Richmond Road between the M7 Motorway and Townson Road. The proposed layout as part of early design work considers and does not preclude the future proposed transport infrastructure.</p> <p>Transport is also developing a Richmond Road Corridor Strategy as part of the preparation for future growth and infrastructure prioritisation within the North West Growth Area including flood evacuation routes, new bus services and new shared pedestrian and bike paths. The Richmond Road Corridor Strategy is in the early strategic phase, for further information you can visit Transport's website <a href="https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area">https://www.transport.nsw.gov.au/projects/current-projects/north-west-growth-area</a></p> <p>Information on the Townson to Burdekin Road Upgrade project can be viewed on Transport's website <a href="https://www.transport.nsw.gov.au/projects/current-projects/townson-burdekin-road-upgrade-north-west-growth-area">https://www.transport.nsw.gov.au/projects/current-projects/townson-burdekin-road-upgrade-north-west-growth-area</a></p>
Concerns about people taking detours through adjacent suburbs (such as Colebee, Dean Park, Hassall Grove, Oakhurst, Glendenning, Dean Park) to avoid going through congested spots such as the Rooty Hill Road North / M7 on-ramp intersection	<p>The road widening will increase overall capacity on Richmond Road and the optimisation of the signal phasing will improve the intersection performance. Increasing the capacity on Richmond Road and the improved traffic flow is anticipated to reduce the number of road users taking detours through the surrounding local road network.</p> <p>Traffic and transport investigations are being undertaken to provide information that will feed into the proposal design and assess the potential impacts of the proposal as part of the Review of Environmental Factors (REF). The REF will provide more information about the proposal and is expected to be publicly displayed for community feedback later this year. This display will provide further opportunity for the community to comment on the proposal with more detail around the scope.</p>
Suggestion for an upgrade or reconfiguration of Romley Crescent / Rooty Hill Road North intersection	The current scope of this proposal is along Richmond Road between the M7 Motorway and Townson Road. The request around upgrades or reconfiguration of other intersections is noted but is outside the scope of this proposal. Transport will continue monitoring the state road network and investigate

Matter Raised	Transport's Response
for safe entry and egress	opportunities for improvement. Matters raised during consultation that are not within Transport's area of responsibility have been forwarded to the relevant authority.
Suggestion for an upgrade of Richmond Road / Knox Road / Quakers Hill Parkway intersection	
Suggestion for an upgrade of Richmond Road / Symonds Road intersection	
Suggestions for a new exit point for M7, to join with Quakers Hill Parkway	
Suggestion for traffic signal optimisation of Richmond Road / Yarramundi Drive intersection	
Request detail on how residents in the area would access the new Western Sydney Airport	There will be different ways to access to the new airport when it opens in 2026, however this is outside scope of this proposal. Information is available at <a href="https://www.transport.nsw.gov.au/projects/programs/western-sydney-airport-precinct">https://www.transport.nsw.gov.au/projects/programs/western-sydney-airport-precinct</a>
Raised concerns on frequency that roads in the area will require to be resurfaced as traffic continues to increase over time	The NSW Government has an ongoing program to maintain road assets that includes pavement rehabilitation and development works across the transport network.
Suggested alternate options	
Suggest bicycle paths and walking paths to be included on the eastern side in the proposal	Transport notes this feedback and thanks you for your suggestions which will be considered as we progress the concept design.
Suggestions for a different reconfiguration of	

Matter Raised	Transport's Response
Richmond Road / Hollinsworth Road / Townson Road intersection	
Suggestions for a grade separation at all key intersections on Richmond Road	
Suggestions for a different reconfiguration and traffic signal optimisation of Richmond Road / Alderton Drive / Langford Drive intersection	
Suggest a new bridge crossing for pedestrians and bike riders over Richmond Road near Bells Creek in the proposal	
Suggestions for an upgrade or reconfiguration of Richmond Road / Rooty Hill Road North intersection	
Suggestions for reconfiguration of the underpass beneath the M7 bridge	
Suggestions for an additional bridge structure to support road users using M7 in all directions (northbound, eastbound, southbound), adjacent the proposed flyover	



Matter Raised	Transport's Response
Suggest additional underpass, adjacent the proposed flyover	
Suggestions related to new road connections as alternative options to Richmond Road	The request about new road links is noted but is outside the scope of this proposal. Transport will continue monitoring the state road network and investigate opportunities for improvement. Traffic flows outside the proposal for Richmond Road, on local roads, are under the care and control of Blacktown City Council. Community members are encouraged to contact Council. Matters raised during consultation that are not within Transport's area of responsibility have been forwarded to the relevant authority.
Suggest the proposed flyover to join into Richmond Road further north, connecting with Marsden Park industrial area	Transport notes this feedback and thanks you for your suggestions. The start and end points of the proposed flyover were defined to minimise impacts. The Review of Environmental Factors will provide more information about the proposal and is expected to be publicly displayed for community feedback later this year. This display will provide further opportunity for the community to comment on the proposal with more detail around the scope.

### Consultation outcomes

Transport thanks everyone who provided comments and the community and stakeholders for considering the proposal. We have reviewed all submissions received and they will be carefully considered as we further develop the concept design and Review of Environmental Factors (REF) for the proposal.

### Next steps

Transport will publicly display the concept design and Review of Environmental Factors (REF) for the proposal.

Transport will continue to keep the community updated as the project progresses.



## Appendices

### Appendix A – Have your say letter June 2024

Transport for NSW

Have your say | June 2024

**Richmond Road upgrade between  
M7 Motorway and Townson Road,  
Marsden Park – Early design features**



Traffic queues on Richmond Road

The Australian Government and NSW Government are funding the proposed Richmond Road upgrade between M7 Motorway and Townson Road, Marsden Park as part of North West Growth Centre Road Network Strategy to support development in the fast growing North West Growth Area.

Each day, nearly 89,000 vehicles travel through the Richmond Road and Rooty Hill Road North intersection. Road users currently experience heavy congestion, slow travel times and delays travelling to their destination.

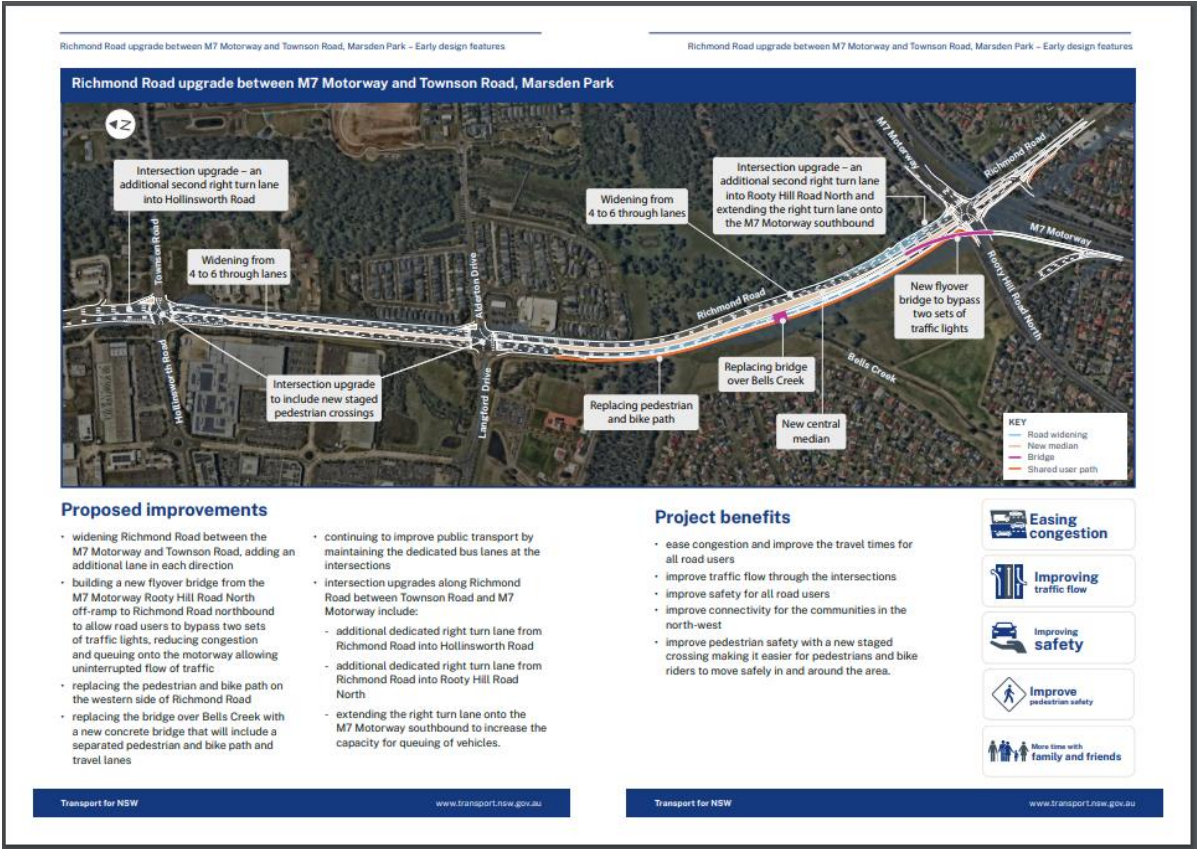
Transport's aim is to ease congestion and improve traffic flow by widening Richmond Road and upgrading intersections.

The upgrade supports future development and improves connectivity for the communities in the north-west, making it easier to move in and around the area.

We are inviting the community to provide feedback on our proposal to upgrade Richmond Road between M7 Motorway and Townson Road, Marsden Park.

Transport for NSW

[www.transport.nsw.gov.au](http://www.transport.nsw.gov.au)



Richmond Road upgrade between M7 Motorway and Townson Road, Marsden Park – Early design features

Talk to the project team

We will hold an online community information session so you can find out more about the early design from the project team and ask questions about the proposed upgrades.

**When:** Tuesday 25 June 2024 from 1 to 1.40pm.

**Where:** join us via Microsoft Teams using the following [nswroads.work/richmondrd-m7-townsonrd](https://nswroads.work/richmondrd-m7-townsonrd)

**Unable to join us:** a recording will be available on our website at [nswroads.work/richmondrd-m7-townsonrd](https://nswroads.work/richmondrd-m7-townsonrd)

Have your say

We invite your feedback on the proposal by **Friday 5 July 2024**. You can also provide your comments by contacting our project team.

 1300 367 561

 [richmondroadupgrade@transport.nsw.gov.au](mailto:richmondroadupgrade@transport.nsw.gov.au)

 [nswroads.work/richmondrd-m7-townsonrd](https://nswroads.work/richmondrd-m7-townsonrd) or scan the QR code for more information



What next?

After the consultation closes, we will carefully consider all the feedback received in developing the concept design and review of environmental factors ( REF) for the proposal. The REF will be displayed for community feedback before a decision is made on the proposal.



Interpreter service

For languages other than English call 131 450  
Fillipino • Gujarati • Punjabi • Hindi • Tamil

Para sa serbisyo ng interpreter sa ibang mga wika maliban sa Ingles, tumawag sa 131 450

બંડોળ સિવાયની ભાષાઓમાં કુશળિયા સેવા માટે ૧૩૧ ૪૫૦ પર કોલ કરો

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June 2024

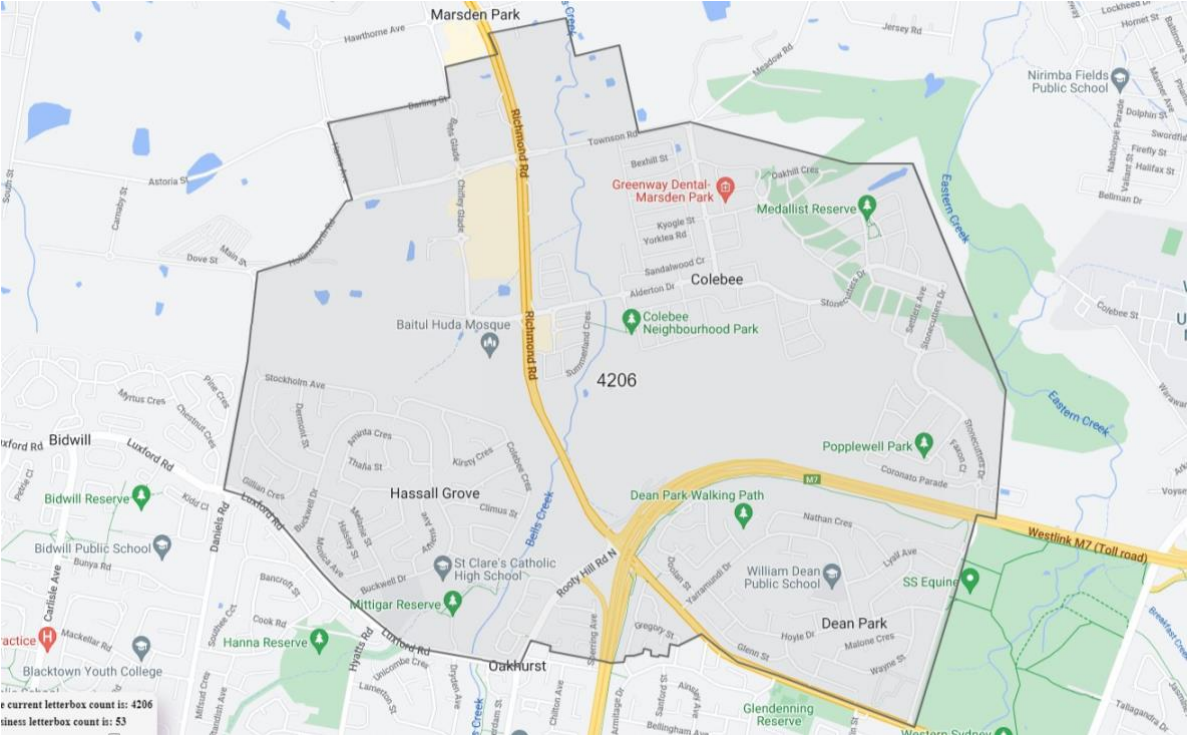
**Privacy** Transport for NSW ("TfNSW") is subject to the Privacy and Personal Information Protection Act 1998 ("PPPI Act") which requires that we comply with the Information Privacy Principles set out in the PPPI Act. All information in correspondence is collected for the sole purpose of assisting in the delivery this project. The information received, including names and addresses of respondents, may be published in subsequent documents unless a clear indication is given in the correspondence that all or part of that information is not to be published. Otherwise TfNSW will only disclose your personal information, without your consent, if authorised by the law. Your personal information will be held by TfNSW at 37 Argyle Street, Parramatta. You have the right to access and correct the information if you believe that it is incorrect.

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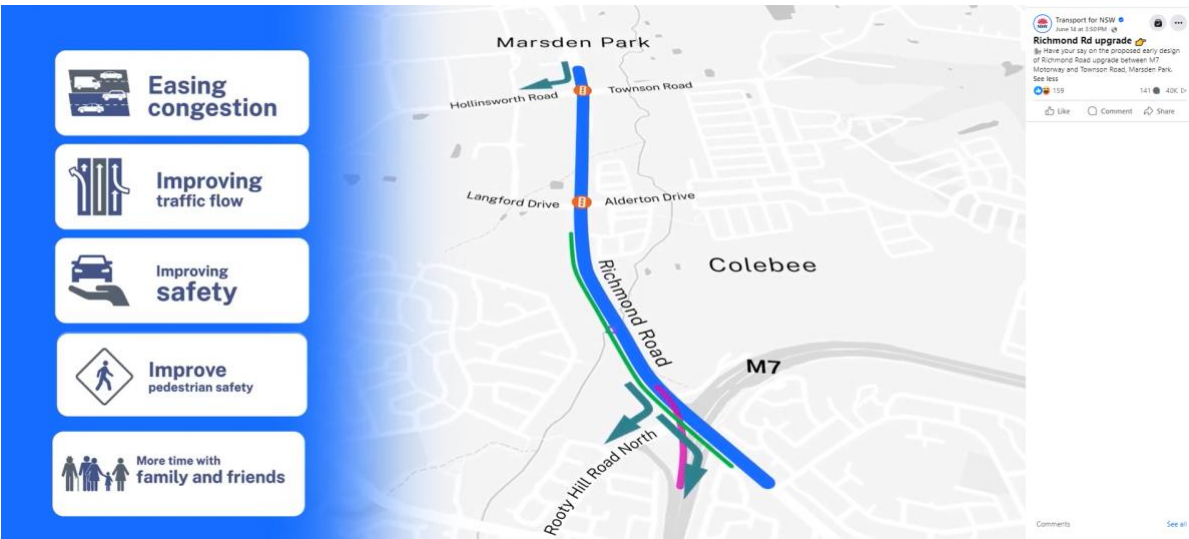


Appendix B – Distribution map June 2024



Appendix C – Social Media

Facebook post 1, from 14 June 2024 to 18 June 2024



Facebook post 2, from 19 June 2024 to 24 June 2024



Transport for NSW

June 20 at 10:31AM · 🌐

🗣️ We're preparing for our online info session next week! Email us your questions or post them during the event. Follow the link. 📧



Online consultation:  
1pm-1:40pm | Tues 25 June | Register below


TRANSPORT.NSW.GOV.AU

**Richmond Rd upgrade** 📍

Submit feedback by 5 July.


[Learn more](#)


Facebook post 3, from 25 June 2024 to 2 July 2024



Transport for NSW

June 13 at 9:33 AM


 Last chance to have your say on the proposed design of Richmond Rd upgrade between M7 and Townson Rd, Marsden Park!



Have your say

Submit feedback by

Friday 5 July.



TRANSPORT.NSW.GOV.AU

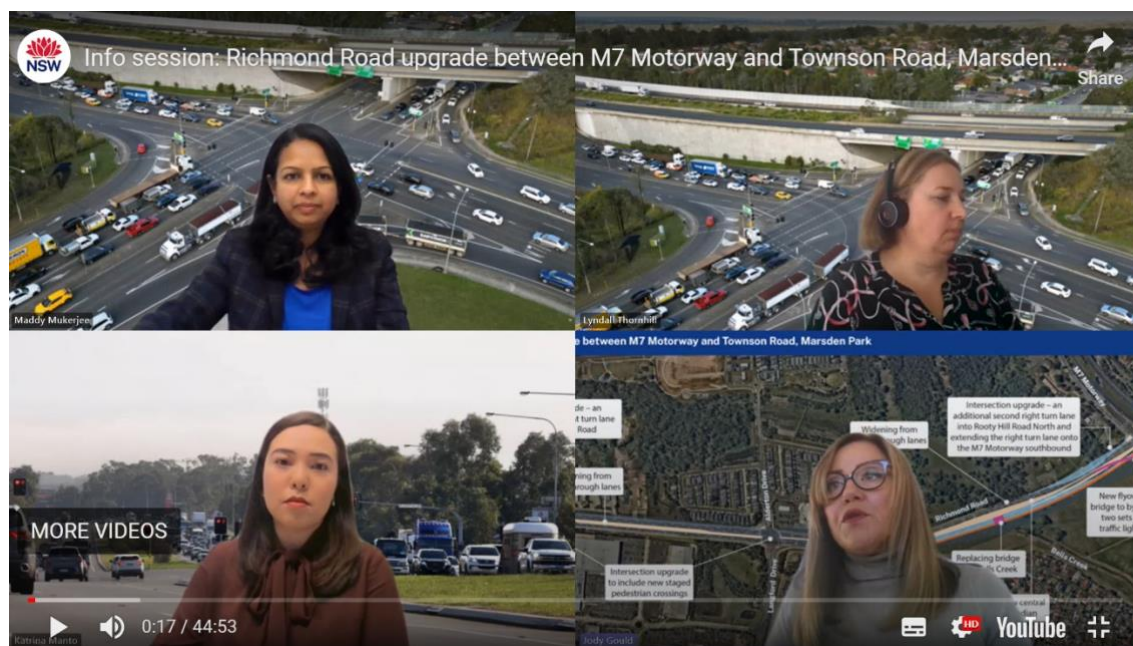
**Richmond Rd upgrade**

Submit feedback by 5 July.

Learn more



Online information session on Tuesday 25 June 2024



Web link: <https://www.youtube.com/watch?v=jA7-FTXAtUw>





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