

Chester Hill Station Upgrade

Safe Accessible Transport program

April 2024



Artist's impression of the proposed Chester Hill Station Upgrade, subject to change during detailed design stage

The NSW Government is improving accessibility and safety at Chester Hill Station

This upgrade is being delivered as part of the Safe Accessible Transport program. The program aims to make public transport hubs more accessible, safe and inclusive.

Improvements will be designed to support our diverse customers, such as people with disabilities, parents or carers with prams, the elderly, and women and girls.

Key features of the proposed upgrade at Chester Hill include:

- A new lift, stairs and concourse connecting Chester Hill Road to the station platform.
- An accessible parking space, an accessible kiss and ride space, additional bike parking and upgrades to the existing bus stops on Chester Hill Road and Waldron Road.
- Continuous canopy coverage from the station entry to both Boarding Assistance Zones and canopy replacement along Chester Hill Road.
- A new family accessible toilet, a new ambulant toilet, new hearing loops, platform regrading and tactile indicators.
- Safety and security at the station and surrounding precinct will be enhanced through improved lighting, CCTV, and wayfinding signage.
- Placemaking enhancements that considers Connecting to Country.



What we have heard so far

Before preparing the concept design for Chester Hill Station, we engaged with various groups including people with disability, Aboriginal and Torres Strait Islander peoples and women and girls from the local community.

These engagements have included Safer Cities Program workshops to understand women and girls perceptions of safety, and collaborative Connecting with Country events to understand the unique and enduring relationship between Aboriginal and Torres Strait Islander peoples and their ancestral lands, waters and natural resources.

The main elements we have incorporated into the concept design through these engagements include:

- identification of initiatives such as materials and landscaping design that recognise the area's rich Aboriginal culture and heritage
- initiatives to improve perceptions of safety at night around the station precinct such as improvements to lighting
- better amenities such as, seating, landscaping and wayfinding signage.

Transport will be engaging with City of Canterbury-Bankstown Council and will continue discussions with stakeholders to seek feedback on the concept design and precinct improvements.

Have your say

We are seeking initial feedback from the community, passengers and key stakeholders on the concept design. Feedback will be responded to within the Review of Environmental Factors, which the community will be invited to have their say on in the coming months.

To view the design and learn more about the project, please scan the QR code on the next page or visit transport.nsw.gov.au/chester-hill

Feedback can be submitted by:

- Emailing projects@transport.nsw.gov.au
- Calling 1800 684 490
- In person at a pop-up information session (details on page 4)

Please provide your feedback by
5pm on Monday 27 May 2024.

Your feedback will help Transport understand what is important to passengers and the community.

Next steps

- Targeted early engagement with key stakeholders
- Development of an initial concept design for the project
- WE ARE HERE** ○ Early engagement with community and stakeholders
- Review of Environmental Factors prepared for public display and community feedback sought
- Transport reviews and responds to feedback from the community within a Determination Report
- Project planning approval
- Detailed design stage
- Start of construction

Community Engagement

Subject to planning approval, site establishment will start late 2024 and main construction is expected to start in early 2025 and take around 18 months to complete.

Proposed key features of Chester Hill Station Upgrade



Visit the project webpage to view this in greater detail



Meet the project team

We invite you to come and meet the team where you may ask questions and learn more about the proposed project.

You can drop in any time during the informal session.

Come and see us at:

- Nugent Park, beside Chester Hill Station on **Thursday 9 May from 3pm to 6pm**
- Chester Hill Library and Knowledge Centre on **Thursday 23 May from 11:30am to 1:30pm**



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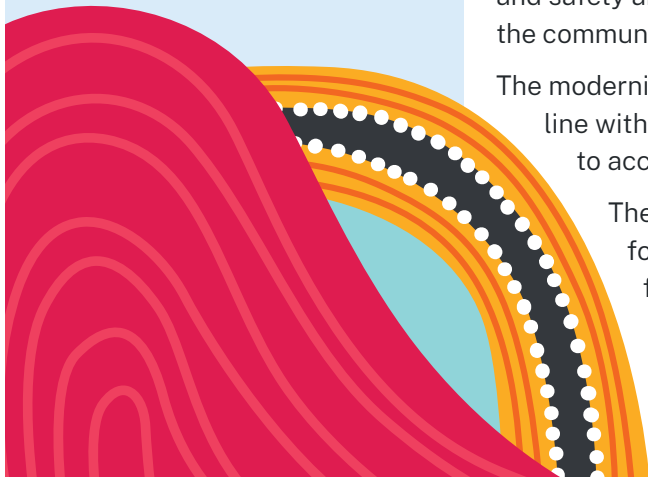
Safe Accessible Transport program

This project is being delivered as part of the Safe Accessible Transport program, which aims to make public transport safe, inclusive and easy to use for all passengers, especially people with disability, older people, people with prams or luggage and others who may be experiencing mobility problems.

The program will upgrade stations to achieve Disability Standards for Accessible Public Transport (DSAPT) compliance, improving amenity, access and safety and acknowledging the important role these locations have to the communities they serve.

The modernisation of the network also helps bring ageing infrastructure in line with current accessibility standards, making it possible for everyone to access transport services.

The 2023-2024 NSW Budget allocated a total of \$800.7m over four years to implement the new program, which combines the funds of both the existing Transport Access Program (TAP) and Commuter Car Park Program (CCP) and includes an additional \$300m commitment.



Get in touch

If you have any questions or would like more information please contact our project team:



1800 684 490



projects@transport.nsw.gov.au



transport.nsw.gov.au/chester-hill



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