



Review of bus services to and from Balmain East Wharf

Frequently Asked Questions

November 2024

What is Transport consulting on?

Transport for NSW is currently reviewing bus routes 442 and 445 in the Balmain area, specifically buses operating to and from Balmain East Wharf.

This review reflects a NSW Government election commitment to investigate options to restore route 445 to operate to Balmain East Wharf via Darling Street.

We want to make sure that this service and route options 442 and 445 still meet the needs of the community.

Transport is seeking feedback from the community on a number of possible options before making a determination on what changes, if any, are made.

If any changes are made to the existing bus services, we want to ensure they are guided by the needs of the community.

Why was route 445 initially changed?

In 2018, changes were made to some bus services, including route 442 between the Sydney CBD and Balmain, and route 445 between Campsie and Balmain.

The changes were made to increase frequency, provide additional capacity and improve the reliability of these services.

As there is limited space at Balmain East Wharf for buses, these changes included maintaining route 442 at Balmain East Wharf while terminating route 445 at Gladstone Park.

What are the options Transport for NSW is now considering?

After investigating a number of options, Transport has identified four possible options:

Option A: Restore route 445 to operate to and from Balmain East Wharf together with route 442.

Option B: Operate a select number of route 445 services to and from Balmain East Wharf

Option C: Maintain routes 442 and 445 as they currently operate, but with an increased frequency on route 445

Option D: No changes to current operations (route and service frequency) of both services.

After consultation closes when will we find out the outcome?

After consultation closes, Transport will review all feedback received. We will report back to the community on the proposed approach and outcome in early 2025.

The decision may result in no changes to the current operations of these services.

If it is decided that there will be changes made to either route 442 or route 445, when will the changes be made?

If there is a determination to make any changes to current operations of these bus services, they will be subject to operational constraints and, depending on the outcome, liaison with key stakeholders including Inner West Council.

If this is the case, Transport will keep you updated on any progress via our web page www.transport.nsw.gov.au/buschanges

What are the benefits of these options?

Each of the options offer different pros and cons. We would like you to consider what might work best for your travel and why.

For more detail about the possible options, please visit www.transport.nsw.gov.au/buschanges and let us know which is your preferred option.

Are there any impacts to parking?

Two of the possible options include the permanent removal of seven parking spaces on Darling Street.

How long do I have to provide feedback?

The consultation will be open from **Monday 11 November to Friday 22 November 2024**.

What will Transport take into consideration when assessing the feedback?

Transport will consider how passengers and other stakeholders view the options that have been presented.

This will include balancing what will deliver the best outcomes for the majority of passengers with how the services will operate and interact with the wider network.

Transport will use the passenger feedback received during the consultation alongside Opal data, which demonstrates where and when our customers are travelling, to make a determination on whether or not changes will be made to current operations.

How will I be informed of the outcome?

Transport will report back on the decision and explain how the decision was made. This will be done via notifications and our website www.transport.nsw.gov.au/buschanges

Are bus services in this area accessible?

Yes, all buses on these routes will be accessible.

You can check on the Transport Trip Planner website www.transportnsw.info for more information.

Where do I go for more information?

Please visit www.transport.nsw.gov.au/buschanges to find out more.

How do I provide feedback on other public transport services?

To provide feedback on public transport services, including Ferry services that operate from Balmain East Wharf, please visit <https://transportnsw.info/contact-us/feedback>

Any feedback we receive is monitored and taken into consideration as part of future timetable and service planning.