

Frequently Asked Questions

Safe Accessible Transport program

Macdonaldtown Station Upgrade

August 2024



Transport for NSW acknowledges the Gadigal people of the Eora Nation as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

Frequently Asked Questions

PROJECT SCOPE

Funding has been provided to develop a concept design for Macdonaldtown Station Upgrade.

The proposed upgrade would include accessibility improvements such as a new lift, wayfinding signage improvements, a new family accessible toilet, accessible parking including a DDA parking space and a kiss and ride on Burren Street, new platform hearing loops and ground surface tactile indicators. Safety improvements include additional lighting and CCTV.

A draft concept design has been prepared for Macdonaldtown Station. Finalisation of the concept design is subject community and stakeholder consultation.

Pending funding for project delivery, the next phase of the project would include Review of Environmental Factor (REF) for Planning Approval and detail design development prior to commencing construction.

What benefits will the project deliver?

Improvements have been designed to support our diverse passengers, such as people with disabilities, parents or carers with prams, the elderly, and women and girls.

The project would deliver improved Disability Standards for Accessible Public Transport (DSAPT) compliance and universal access arrangements at Macdonaldtown Station, providing equitable access to current and future passengers.

Social inclusion would be increased through improved access to public transportation for all passengers, especially people with disability,

limited mobility, parents/carers with prams enabling access to healthcare, education, and job opportunities.

Why do we need to upgrade Macdonaldtown Station?

Macdonaldtown Station is not accessible and does not meet the requirements of the federal Disability Standards for Accessible Public Transport 2002 (DSAPT) for all passengers. Access to the station platforms is only available via stairs.

As an operator of public transport under the Disability Discrimination Act 1992 (DDA), Transport for NSW is required to upgrade the station and ensure equitable access is provided for all passengers.

The standards set out minimum accessibility requirements for public transport providers and ensure that people with disability have equivalent access to public transport services.

The upgrade ensures all passengers have access to the station and interchange facilities.

PROJECT DELIVERY

How is the project being delivered?

Funding for the development of a concept design for Macdonaldtown Station is being delivered as part of the NSW Government's Safe Accessible Transport program.

The program is a NSW Government initiative dedicated to enhancing safe access to public transport precincts. It aims to improve passenger

experience and make it more convenient for all, especially people with disability, the elderly, and people with prams.

At what stage is the project?

Transport has developed a draft concept design by undertaking technical assessments of the site's unique opportunities and constraints. We have also been undertaking targeted stakeholder consultation, including engagement with local people with disability and carers, women and girls, City of Sydney Council, as well as Traditional owners, to inform development of the concept design.

We are now seeking feedback from the community on the draft concept design.

Pending funding for project delivery, the next phase of the project would include Review of Environmental Factor (REF) for Planning Approval and detail design development prior to commencing construction.

Engagement will be ongoing throughout project development.

CONSULTATION

What is the project's history and what consultation has been undertaken so far?

We have engaged with various groups including people with a disability in 2022, and separately with women and girls from the local community through a Safer Cities Program workshop in 2023. We accessed existing passenger feedback about Macdonaldtown Station to help understand community sentiment before commencing development of a design.

In recent months, we have undertaken targeted stakeholder consultation with City of Sydney Council, Traditional owners, as well as workshops with local people with disability and carers, to inform development of the draft concept design.

How will consultation occur?

We are now seeking feedback from the community on the draft concept design.

Key stakeholder groups will be contacted directly, while passengers and the local community will receive notifications in their letterbox and handed out at stations, and via signage at the station and at neighbouring stations.

The community is invited to sign up to a project distribution list to ensure they're kept informed as the project progresses.

When will consultation occur?

Early engagement will occur from 2 August to 21 August 2024. Feedback received from the community and targeted stakeholder consultation will help inform finalisation of the concept design.

Pending funding for project delivery, the next phase of the project would include Review of Environmental Factor (REF) for Planning Approval and detail design development prior to commencing construction.

Will you be holding community pop-up sessions?

Community pop-up sessions will be held near the Macdonaldtown Station entry on Leamington Lane, on

- Saturday 10 August from 10am to 1pm
- Wednesday 14 August from 4pm – 6pm

You can drop in any time during the informal sessions.

What happens with my feedback?

Feedback received during early engagement will help finalisation of the concept design.

How will the community be kept informed?

Transport is committed to engaging with the community and keeping the community informed as the project progresses. We will maintain a project webpage with the latest information, a project Infoline for people to make enquiries, signage at the station, as well as distribution of project updates via letterbox and email at key milestones.

The community is encouraged to sign up to a project distribution list to ensure they're kept informed as the project progresses.

When will construction begin?

Before construction can commence funding will need to be made available to complete the project. After funding becomes available, we will commence detailed design development which is anticipated to take 6 months, after which

construction will take approximately 18 months to complete.

Why do station upgrades take so long?

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.

Preparation work needs to be completed before the new lifts can be installed. This includes service relocation, excavation, piling and platform work and installing new electrical services underneath the tracks.

For the safety of the community and workers, and to minimise disruptions to train services, major construction activities are required to be completed during scheduled trackwork weekends when trains are not running. This means station upgrades generally take longer to build than other construction projects outside the rail corridor.

Where can more information be found about the project?

For more project information visit www.transport.nsw.gov.au/macdonalddtown. Project updates and feedback can also be received by contacting 1800 684 490 or at projects@transport.nsw.gov.au

OTHER QUESTIONS

Is Macdonalddtown Station likely to be closed due to low patronage?

There are no plans to remove Macdonalddtown Station from the network.

As part of the proposed upgrade at Macdonalddtown Station, accessibility and amenity would be improved with a new lift, wayfinding signage improvements, a family accessible toilet, accessible parking spaces, new platform hearing loops and ground surface tactile indicators.

Contact us



Project Infoline **1800 684 490**



projects@transport.nsw.gov.au



transport.nsw.gov.au/macdonalddtown



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