



Macksville Station Upgrade

Safe Accessible Transport

Community notification

May 2024



Transport for NSW acknowledges the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

The Safe Accessible Transport program aims to make public transport safe, inclusive, and easy to use for all passengers, especially people with disabilities, older people, people with prams or luggage and others who may be experiencing mobility issues.

This program aims to achieve Disability Standards for Accessible Public Transport (DSAPT) compliance, improving amenity, access and safety and acknowledging the important role these locations have to the communities they serve.

The NSW Government is improving accessibility and safety at Macksville Station, with early planning under way for an upgrade.

Early investigation work

Site surveys and utility searches will begin at Macksville Station in May.

Work will be carried out between **7am and 5pm Monday to Friday from Monday 27 May until Wednesday 31 July**, weather permitting.

Work will not be noisy and there will be no impact to services or the community.

Community and stakeholder engagement

Transport for NSW will engage with specific groups about accessibility upgrades to Macksville Station. These specific groups include people with disabilities and carers, Aboriginal and Torres Strait Islander peoples and women and children from the local community.

This will involve direct engagement with women and children to understand their perceptions of safety, and collaborative Connecting with Country events to recognise the unique relationship between Aboriginal and Torres Strait Islander peoples and their ancestral lands.

Transport will be engaging with Nambucca Valley Council and invite feedback on the concept design and precinct improvements as the project progresses.

Have your say

We want to hear from people and carers with accessibility needs about the design of the Macksville Station upgrade.

We will be holding two online design workshops in the coming months to better understand what barriers exist when using train stations, and how we could better design Macksville Station to remove those barriers.

If you would like to participate in our online workshops, please register your interest via the QR code or online at haveyoursay.nsw.gov.au/design-accessible-stations.



We will be in contact with you to share all the important details. There is also the option to request assistance should you need it to participate.

For project updates visit transport.nsw.gov.au/safe-accessible-transport



Contact us



Project Infoline **1800 684 490**
24-hour Construction Response Line
1800 775 645



projects@transport.nsw.gov.au



**transport.nsw.gov.au/
safe-accessible-transport**



**haveyoursay.nsw.gov.au/
design-accessible-stations**



For the latest traffic updates:
Call 132 701, visit livetraffic.com or
download the app Live Traffic NSW



Interpreter service

For languages other than English call 131 450
Arabic • Greek • Hindi • Mandarin • Vietnamese

لطلب خدمة الترجمة الشفهية للغات غير الإنجليزية اتصل
بالرقم **131 450**

Για υπηρεσίες διερμηνείας σε άλλες γλώσσες εκτός από
τα Αγγλικά καλέστε το **131 450**

अंग्रेज़ी के अतिरिक्त अन्य भाषाओं के लिए दुभाषिया सेवा
131 450 पर कॉल करें

获取英语以外的其他语言口译协助服务可以致电**131 450**

Để có dịch vụ thông ngôn cho các ngôn ngữ khác tiếng
Anh, gọi số **131 450**

www.transport.nsw.gov.au/privacy-statement#Your_Privacy



Subscribe for updates at projects@transport.nsw.gov.au