

## Media Release

# All Regional NSW bus passengers finally get real-time travel technology

**Thursday, 3 July 2025**

For the first time, all NSW regional bus passengers can access real-time bus travel information from their smart devices – the same smart technology Sydney commuters have enjoyed for years.

All 3,010 contracted buses across rural and regional NSW, which collectively cover more than 3,880 routes and around 316,000 kilometres per day, are now fitted out with GPS and automatic passenger counting technology.

The upgrades give rural and regional communities more reliable trips, with passengers now able to:

Track their bus in real-time using any travel app, including Opal Travel or via Transport for NSW's Trip Planner website

- Get accurate arrival times and capacity information
- Access interactive maps, digital timetables, and route information
- Plan smoother journeys through Transport for NSW's Trip Planner

The smart technology system brings rural and regional NSW in line with Greater Sydney and Outer Metropolitan areas. It means the state's entire fleet of contracted buses, both on regular and school services, can now be tracked by their passengers.

As well as benefiting passengers, this data gives Transport and bus operators the tools to improve operations management to help keep services running on time. The technology was also used by bus operators on the NSW North Coast to cancel trips promptly and consistently during ex-Tropical Cyclone Alfred.

The Transport Connected Bus program was the result of collaboration with 451 contracted bus operators, ranging from large fleet companies to small mum-and-dad businesses, with the fit-outs completed ahead of schedule. More about the Transport Connected Bus program can be found at [www.transport.nsw.gov.au/projects/current-projects/transport-connected-bus-program](http://www.transport.nsw.gov.au/projects/current-projects/transport-connected-bus-program).

Learn about using the Transport for NSW Trip Planner tool at [transportnsw.info/trip](http://transportnsw.info/trip) or other apps at [transportnsw.info/apps](http://transportnsw.info/apps).

**Minister for Roads and Minister Regional Transport Jenny Aitchison said:**

"As someone who represents a regional community, I know how frustrating it is for regional commuters and public transport users who feel left behind when it comes to accessing real-time data. No matter where you live in NSW, you deserve the same quality public transport experience.

"The Minns Labor Government isn't just upgrading buses – we're leveling the playing field and building stronger, more connected regional communities.

“With more than 40 million regional bus journeys every year, every passenger deserves a smooth, reliable trip. These upgrades eliminate the guesswork, now you'll know exactly where your bus is and when it will arrive.

“This is the Minns Labor Government building better communities and a better NSW, ensuring regional areas aren't left behind but are equipped with the same world-class transport technology as our biggest cities.