

Chester Hill Station Upgrade Community Notification

Safe Accessible Transport program

June 2025



Transport for NSW acknowledges the people of the Dharug Nation as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

Transport for NSW is upgrading Chester Hill Station to improve accessibility, convenience and safety.

During May, work included:

- Foundation work for the new elevated concourse, stairs, platform canopy, lift shaft
- Closure of existing toilets and installation of a temporary unisex toilet on the platform
- Installation of plywood screening on the platform to provide a safe work area.

What work are we doing next?

In June, construction activities will take place on the station platform. This includes:

- Concrete foundation work behind the plywood screening at the city and country ends of the platform
- Installation of steel reinforcements underneath the existing entrance stairs and at the country end of the platform.

When and where we'll be working

Standard construction hours are **7am to 6pm Monday to Friday and 8am to 1pm Saturday**.

There is no planned work outside of standard construction hours in June. Should the need for any out-of-hours work arise, affected businesses and residents will be notified prior to the work starting.

Chester Hill Road bus stop

For one day of work between **Monday 9 and Friday 13 June**, a concrete truck and pump will occupy the bus stop on the western side of Chester Hill Road, outside the station entrance.

On the day of work, this bus stop will be closed. The closest bus stop is located about 80 metres south, in front of the Chester Hill library.

Signage will be in place to guide passengers.

Managing our impacts

We aim to minimise impacts to the community by:

Fencing the work areas for safety and security

Reducing our noise as much as possible by turning off equipment when not in use

Using quieter equipment where possible

Providing traffic controllers and signage to direct road users and pedestrians.

Are you studying for the Higher School Certificate?

If someone in your household is preparing for the Higher School Certificate (HSC) and may be affected by construction activities at Chester Hill Station, please get in touch with us.

Train schedules will not be impacted by this project, and we will make every effort to minimise disruptions for HSC students during the exam period.





Image: Construction activities in May 2025

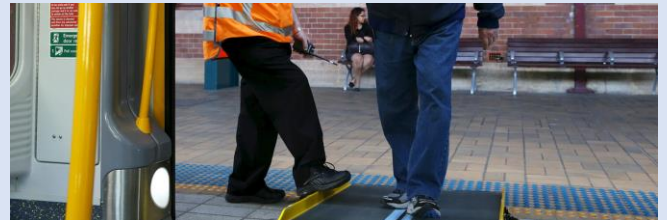
DID YOU KNOW.....

Boarding Assistance Zones on train station platforms are designed to support passengers who need extra help getting on or off the train, such as people using wheelchairs, mobility aids, prams, luggage or those with an injury.

These clearly marked areas are typically located near the guard's carriage to make it easier for staff to identify those requiring assistance.

Staff may deploy a **portable boarding ramp** to bridge the gap between the train and the platform to assist passengers to board the train safely and comfortably.

Boarding Assistance Zones are part of a broader commitment by Transport to create a safer and more accessible public transport system.



Project Infoline **1800 684 490**
24-hour Construction Response Line
1800 775 465



projects @transport.nsw.gov.au



Visit the online portal go to
www.transport.nsw.gov.au/chester-hill



Interpreter service

For languages other than English call 131 450
Arabic • Greek • Hindi • Mandarin • Vietnamese

لطلب خدمة الترجمة الشفهية للغات غير الإنجليزية اتصل
بالرقم **131 450**

Για υπηρεσίες διερμηνείας σε άλλες γλώσσες εκτός από
τα Αγγλικά καλέστε το **131 450**

अंग्रेज़ी के अतिरिक्त अन्य भाषाओं के लिए दुभाषिया सेवा
131 450 पर कॉल करें

获取英语以外的其他语言口译协助服务可以致电**131 450**

Để có dịch vụ thông ngôn cho các ngôn ngữ khác tiếng
Anh, gọi số **131 450**