

Western Sydney bus changes

Frequently Asked Questions

June 2025





Transport for NSW acknowledges the Dharug people as the Traditional Custodians of the lands on which we work and pays respect to Elders past and present.

On Sunday 29 June, Transport for NSW (Transport) will introduce changes to some bus services across Western Sydney.

The changes are being communicated to passengers, communities and stakeholder to ensure they understand the changes and how best to travel.

Frequently asked questions

Why are these bus services changing?

Transport is making these changes as the first stage of growth services across bus contract Region 1, funded by The NSW Government’s investment of \$23.8 million in the FY24/25 budget to improve bus services.

Changes to services are focused around Penrith, St Marys and Blacktown, and include:

- Four routes will have additional services to improve service frequency and extend hours of operation
- Some dedicated school services will be adjusted to better reflect demand and improve student access to bus services in some areas

What are the changes?

The bus changes are mostly timetable adjustments to better meet passenger demand, increases in frequency to better meet residential growth. The changes include:

Route	Service changes
731	Timetable adjustments, more services with extended operating hours on weekends services, including earlier and later services.
770	Timetable changes, more services extended operating hours on weekend services, including earlier and later services.
780	Timetable adjustments, more services with extended operating hours on weekends services, including earlier and later services. All services on weekends will operate the full route between Penrith and Mt Druitt.
794	Timetable adjustments, additional weekday off peak, evening and weekend services. All services will be extended to Glenmore Park shops.

Will there be changes to school services?

Minor changes were made to three school services on 19 May to improve student travel.

Further adjustments to dedicated school services will take effect on 29 June, aiming to improving reliability and travel options. Some regular route changes may also affect a small number of students. Transport and Busways are working closely with schools to keep them informed, and students are encouraged to plan their journeys in advance.

Will I have to interchange?

Some trips may require an interchange, however we encourage passengers to plan their trip in advance using Transport's Trip Planner.

Interchanging is part of any world class transport network, as it is not always possible to provide direct services to and from all locations.

Interchanging simplifies operations and allows services to run more often.

Will bus shelters or bus stops be upgraded or changed?

No. There will not be any changes made to existing bus stops or bus shelters as part of these adjustments.

What consideration is given to passengers before any of these changes are made?

When planning these bus changes, we have considered what will deliver the best outcomes for the majority of passengers.

We do this through the analysis of Opal data, passenger travel patterns and feedback which demonstrates where and when passengers are travelling, as well as how travel needs are likely to change in the future.

Did you consult on these service changes?

Transport has not conducted formal consultation on these changes, but we are committed to providing detailed information about what is changing.

In planning these changes, we focused on delivering the best outcomes for the majority of passengers. This approach included analysing Opal data to understand current travel patterns and forecast travel needs.

Transport will use a variety of channels to ensure the community understands the changes and how best to plan their journeys and is dedicated to

providing the best possible services, and we continually monitor the bus network to identify further improvement opportunities.

What does this mean for my journey?

We encourage passengers to check the updated timetables before you travel, especially if you're taking a bus to catch a train.

Will any Zero Emission buses be introduced as part of these changes?

The NSW Government has committed to transitioning the state's fleet of 8,000 plus buses to Zero Emission technology.

The first stage of the transition is underway and will introduce 1,200 new electric buses for Greater Sydney passengers by 2028. As part of the first stage, 11 existing bus depots will be converted to battery electric technology to support the new battery electric bus fleet and a new bus depot will be built in Macquarie Park.

Along with planned new electric buses and those already in service, around 1,700 zero emission buses are expected to be operating on Sydney roads by the end of 2028.

Will bus services be accessible?

Yes, all buses on these routes will be accessible.

You can check on Transport Trip Planner www.transportnsw.info for more information.

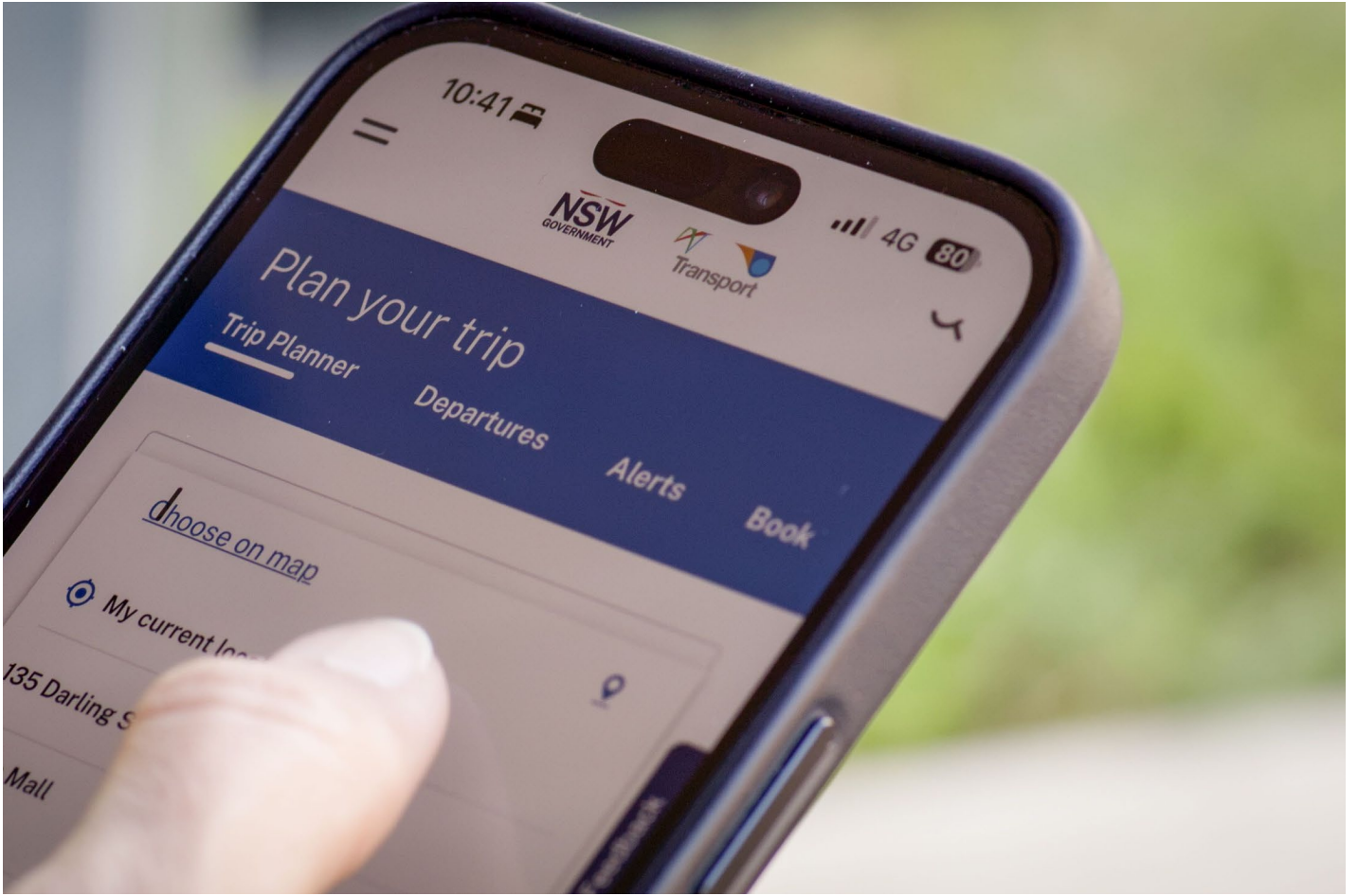
Where do I go for more information?

Please visit transport.nsw.gov.au/buschanges to see what these changes mean for your travel.

To plan your trip visit www.transportnsw.info

How do I provide feedback?

To provide feedback on Transport services, visit transportnsw.info/contact-us/feedback/bus-feedback



Contact us



Project Infoline **131 500**



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